

# A Solutions Story from Kodak

## Riverside Surgical Streamlines Workflow With **PCTI** Software/Solution and **Kodak** i2400 Scanner

Information Now Routed More Quickly Resulting in Time and Money Savings

### Customer

Riverside Surgery in Worcestershire, England is a purpose-built group practice of seven GP partners and members of their primary healthcare team. This includes doctors and their staffs, practice and district nurses, health visitors, a social worker, a counselor and a midwife—all working closely together to provide comprehensive medical services to patients.

Riverside serves approximately 13,500 individuals via England's National Health Service.

### Challenge

The staff at Riverside has used a document imaging system for several years. Their **PCTI Docman** Electronic Document Management Workflow Solution provides users with rapid, direct access to data from the **PCTI iSoft Synergy** Clinical Software. This aspect of the solution provides fast, ideal results. However, Riverside personnel were handicapped by an older, slower scanner that served as the front-end capture component of the system. A faster, more efficient scanner was needed in order to match the productivity that the **PCTI** Software/Solution delivered.

### Solution

PCTI suggested that key Riverside personnel take a closer look at some more up-to-date scanners in action. When they did, one model stood out.

"When we saw the **Kodak** i2400 Scanner at the **Docman** Electronic Document Management Workflow Solution user group, we were impressed by its speed, feature set, and potential to save us time and money, with Kodak's three-year warranty guaranteeing service over time," said Becky Sparrow, IT Manager at Riverside Surgery.

It's ability to process up to 2,000 pages per day at 30 pages per minute, dependable feeding, virtually jam-free operation and almost no warm-up time (thanks to dual LED illumination) also made a favorable impression on Sparrow.

And before long, Riverside Surgery gained greater productivity thanks to a new **Kodak** i2400 Scanner.

"Along with being significantly faster, the **Kodak** i2400 Scanner automatically rotates pages so everything is the right way up, as well as automatically scanning colour pages," said Sparrow. "

Today, it's a far more efficient capture process that feeds the **PCTI** /Software Solution.

Digitized images from patient documents are scanned by **PCTI Intellisense** OCR Software for **Docman** Software, capturing key fields including name, address, date of birth and national health system number. This data is accurately and quickly filed into patients' clinical records contained in the Synergy System. Clinicians can then quickly review information in consultation with their patients.



**Riverside Surgery**

**Kodak**

## Results

### > **Faster, smoother workflow**

Kodak's Perfect Page Imaging Technology, built into the i2400 Scanner, is now resulting in reduced document preparation times, fewer rescans, and virtually no interruptions during operation

### > **Steps eliminated**

Photocopying of color documents to improve image quality—followed by scanning—has been eliminated, saving significant time

### > **More efficient data extraction and sharing**

Document processing and routing has been streamlined dramatically, as the **Intellisense** Software and **iWorkflow** module take mere seconds so information is on its way with one or two clicks

### > **Streamlined access**

Data is now captured and filed more quickly and accurately into patients' clinical records in the **Synergy** System, so clinicians have faster, simultaneous access for review and consultation with patients

## About PCTI

PCTI is a leading supplier of electronic document management, workflow and messaging software to the healthcare sector in the United Kingdom, providing solutions for primary and secondary care. Over 5,500 general practitioner practices—processing nearly three million physical and electronic documents per week—use solutions from PCTI.

For more information about PCTI and its suite of document imaging and workflow solutions, visit [www.pcti.co.uk](http://www.pcti.co.uk).

### To learn more:

[www.kodak.com/go/docimaging](http://www.kodak.com/go/docimaging)

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